

IMPORTANT

You will be asked to acknowledge receipt of this notice on the day of your procedure.

On the day of your procedure please bring the following:

- ✓ This Notice
- ✓ All of your medical Insurance cards
- ✓ One of the following:
 - Driver's License
 - State ID
 - Or other Legal Photo Identification
- ◇ *If patient is under 18 years old, photo identification must be provided of the patient's legal guardian.*
- ◇ *If the address on your identification is different than your current address, a current utility bill must be provided.*

The Federal Trade Commission (FTC), recently issued a regulation known as the "Red Flag Rule" (Sections 114 and 315 of the Fair and Accurate Credit Transactions Act), that is intended to reduce the risk of identity theft. As a healthcare provider, since we bill for services rendered, we may be considered a "creditor" as defined by the Equal Opportunity Credit Act and are required to comply with the Red Flag Rules.

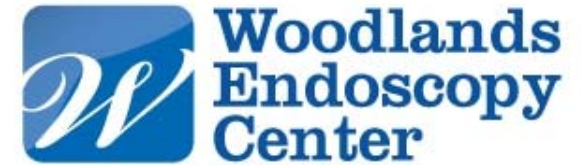


Woodlands Endoscopy Center has an unwavering commitment to providing the highest levels of quality care to our patients and the same high level of conduct in our business practices. Certification by Medicare is proof of this commitment and signifies that we have met the rigorous standards for our efforts to enhance quality and safety in our Endoscopy unit.

This allows us to provide an extra measure of confidence to our patients and the community we serve. The Center is designed as a facility which is planned and administered to support a safe, comfortable, effective environment for patients without regard to race, ethnicity, religion, sex, age or national origin.

Woodlands Endoscopy Center is a single specialty outpatient facility that specializes in the provision of Gastrointestinal Endoscopic procedures. The facility is equipped with state of the art medical equipment and spacious, comfortable reception and waiting areas. Keeping the patient in mind each private patient bay includes soft colors, music and local photography providing each patient with the most positive experience possible.

For additional information regarding
Woodlands Endoscopy Center
www.woodlandsendoscopy.com



Information about Your Outpatient Visit

~Patient Rights

~Advanced Directives

~Physician Participation

~"Red Flag" Federal Trade
Commissions (FTC) regulation

111 Vision Park Blvd. #160
The Woodlands, TX 77384
936-321-8910

*Federal Regulations now require
Healthcare facilities to notify each
patient of the information that is
provided to you in this brochure.*

Welcome To Our Endoscopy Center...

PATIENT RIGHTS...

As a Patient, You have the right to:

- ▷ Receive care in a respectful and courteous manner
- ▷ Privacy concerning your medical care. Discussions and consultations of the patient's care as well as examinations, treatments and records are confidential and should be conducted in a discreet manner.
- ▷ Know the names of the employees and the medical staff members that treat them
- ▷ Participate in the decisions regarding their medical care and to refuse treatment as permitted by law
- ▷ Know the provisions of the Surgery Center has arranged for handling emergency care and after-hours care.
- ▷ Know what rules of the Center apply to the conduct as a patient
- ▷ Reasonable responses by the employees and Medical Staff of the Center to requests of a patient for service
- ▷ Be informed by a Medical Staff member or his/her designee of their continuing health care requirements after discharge from the Center
- ▷ Review your bill and receive a detailed explanation of any item on the bill regardless of the payment source and to know the total fees for specific services.
- ▷ Have another person with the legal responsibility to make medical care decisions for you.
- ▷ Receive information regarding methods of expressing suggestions or grievances to the organization

PATIENT RESPONSIBILITIES...

As a Patient, You are required to:

- ▷ Provide complete and accurate information about your health, medications, including over the counter products.
- ▷ Follow the treatment plan prescribed by your provider
- ▷ Provide a responsible adult to transport you home from this center
- ▷ Accept personal financial responsibility for any charges not covered by insurance.
- ▷ Be respectful of all the healthcare providers, staff and other patients

GRIEVANCES:

You have the right to have your verbal or written grievances submitted. The following are names and /or agencies you may contact:

Patricia Meine, RN
Center Director
936-321-8910.

Department of State Health Services

1100 West 49th St, Austin TX 7875
Phone 888-973-0022
Fax 512-834-6653

Medicare Ombudsman website
www.medicare.gov/Ombudsman/resources.asp

Medicare
www.medicare.gov
1-800-MEDICARE
(1-800-633-4227)

ADVANCED DIRECTIVES:

In accordance with Texas law, this center must inform you that we are not required to honor and do not honor DNR directives and will use all measures possible to sustain life.

If a patient should provide his/her advance directive a copy will be placed on the patient's medical record and transferred with the patient should a hospital transfer be ordered by his/her physician.

If you request, an official state Advance Directive Form will be provided to you.



OWNERSHIP DISCLOSURE:

This is to inform you that your physician might have a financial interest or ownership in this center. The following are physicians who have a direct ownership interest in our facility:

Lynn R. Copeland, MD, FACP, FACG
NPI: 1588665335

Abraham Winkelstein, MD, MS, FACP, FACG
NPI: 15482609020

Anna M. Gonzales, MD
NPI: 1063412351

A. Tarkan Dural, MD, FACG
NPI: 1376543470

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